

INTEGRATED MANAGEMENT SYSTEMS (IMS) POLICY

Forterra considers effective management of safety, health, environment, energy, quality and responsible sourcing to be of prime importance to the sustained success of the business linked to the wider group strategy. We take an integrated approach towards all our business processes which is regularly reviewed for continuing suitability and appropriateness. This policy covers our ISO and BES management systems standards and sits separate to our sustainability policy.

We communicate our IMS policy to all employees, contractors, visitors and other key stakeholders and interested parties seeking to ensure it is understood and implemented. Our policy is made available to our supply chain and other interested parties to inform and promote wider adoption of responsible practices. As an absolute minimum, we comply with all compliance obligation requirements applicable to our business.

The resourcing and implementation of this policy is the responsibility of our management team. Co-operation in the effective implementation of the policy is a condition of employment, partnership and supply.

Forterra strive to ensure a safe and healthy workplace that encourages positive promotion of wellbeing for all employees and those who work with us. Managers and leaders are accountable for this and will demonstrate this through positive actions to implement our zero harm strategy. These actions will help prevent injury and ill health in the workplace and eliminate or reduce risks wherever practicable. We value our workforce and ensure that they are appropriately skilled and competent to carry out their roles. We strive for the fair treatment of our employees and everyone in our supply chain. We expect our colleagues and those who work with us to be personally accountable for high standards of health, safety and wellbeing at all times.

We identify and consult with local community stakeholders affected by our operations. Our distribution operations are optimised to minimise social and environmental impacts. We inform our customers about the functional, environmental and safety performance of our products.

We strive to prevent pollution and minimise environmental harm. We use resources appropriately and sustainably and, where appropriate, substitute primary resources with alternative materials. We are committed to the principles of environmental stewardship and seek to apply these throughout our operations and our supply chain.

At Forterra we are committed to protecting the environment and have set challenging reduction targets to improve resource efficiency. These include energy and carbon with an aim to reduce our use of fossil fuels through energy efficient practices and seeking alternative and renewable energy sources. When procuring services and goods that can have an impact on significant energy use, we inform suppliers that procurement is partly evaluated on the basis of energy performance.

Our quality process controls are integrated into our everyday activities with the aim to eliminate waste, reduce service issues and prevent non-conforming products. Our right first time approach to quality is driven by our desire to optimise the use of resources, fulfil our customer needs and maximise customer satisfaction. When used in compliance with product guidance, legal and other requirements, our products should not present an unacceptable risk to human health and safety.

We adopt a systematic and integrated approach to all aspects of our business and are committed to complying with ISO 9001, ISO 14001, ISO45001, ISO 50001, BES 6001 along with CE, UKCA and other certification schemes relevant to our products. We will continuously review any other requirements that may affect our business to reduce risk and maximise opportunities available.

We are committed to continually improving performance and to develop our integrated management system processes and activities. We maintain a documented framework for setting, implementing and reviewing objectives and targets to drive improvement.

We engage with our stakeholders to encourage innovative development of our products, services and manufacturing processes to continually improve sustainable performance throughout the product lifecycle and build a healthy, safe, profitable and sustainable business. We operate health and safety consultation forums for colleagues under our Building Safety Together initiative.



Neil Ash
Chief Executive. Forterra, August 2023